

# ReLANpro LAB seven Admin MANUAL

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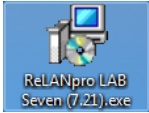
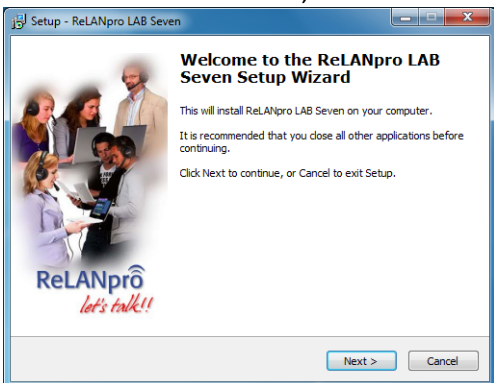
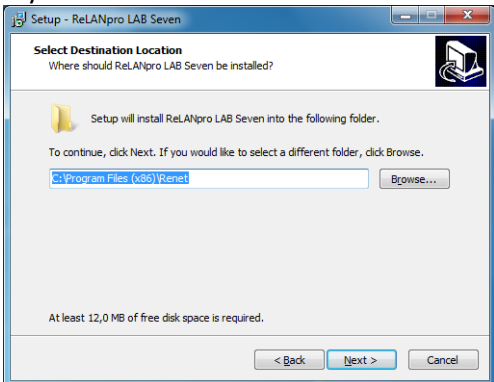
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## Requirements for ReLANpro Language LAB

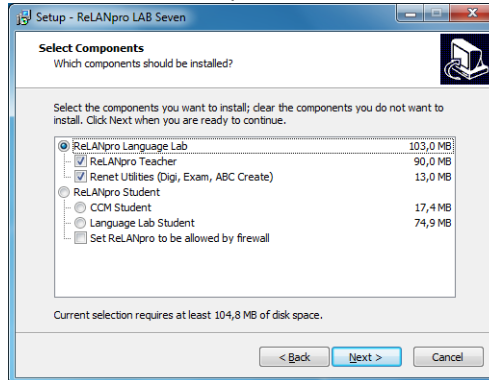
<b>ReLANpro Language LAB Version</b>	7.21
<b>System requirements</b>	Operating System: <ul style="list-style-type: none"> <li>– Windows 7</li> </ul> .NET Framework 4 or newer Headset
<b>Supported formats</b>	Audio Files (*.mp3;*.wav;*.wma) Video Files (*.avi;*.wmv;*.mpg) Text Files (*.txt;*.rtf) Special Codec Files (*.flv;*.mov;*.mvk;*.swf;*.3gp;*.mp4) Multiple-choice Files (*.AB2;*.REABC)

## ReLANpro Language LAB Installation

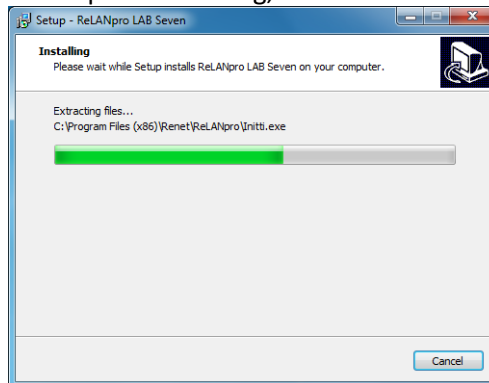
### Setup

<b>Install ReLANpro Language LAB</b>	<p>Double-click on the <i>ReLANpro LAB setup</i> file to launch the setup wizard</p> 
	<p>Click on <i>Next</i> to continue, or <i>Cancel</i> to exit Setup</p> 
	<p>Click on <i>Next</i> to install ReLANpro in the predefined folder, or <i>Cancel</i> to exit Setup If you would like to select a different folder, click <i>Browse</i></p> 

Select the components you want to install, clear the components you do not want to install. Click *Next* when you are ready to continue, or *Cancel* to exit Setup

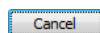


ReLANpro is installing, click *Cancel* to cancel the installation

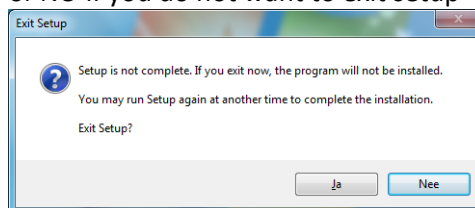


Cancel installation

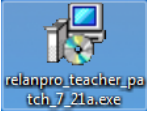
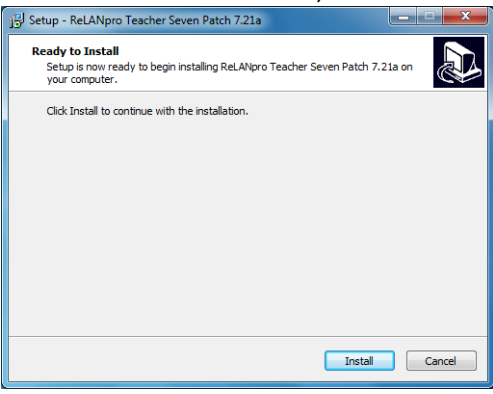
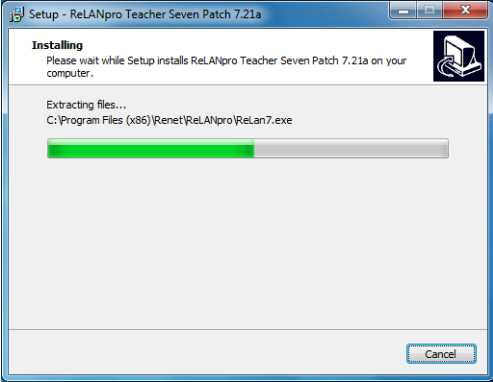

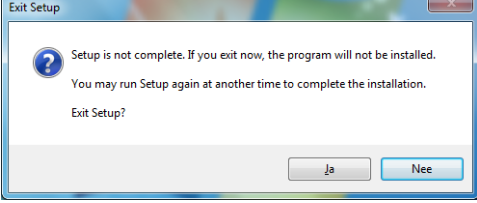
Click on *Cancel* to cancel the installation





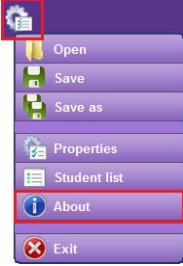
Answer *YES* when the computer asks 'Exit Setup?' or *NO* if you do not want to exit setup



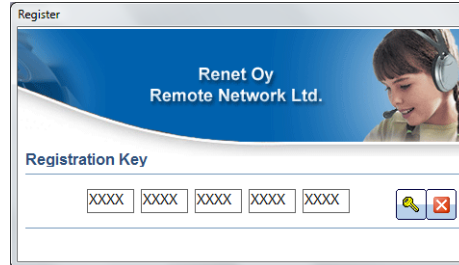
## Patch

<p><b>Install ReLANpro Language LAB patch</b></p>	<p>Double-click on the <i>ReLANpro LAB patch setup</i> file to launch the setup wizard</p> 
	<p>Click on <i>Install</i> to continue, or <i>Cancel</i> to exit Setup</p> 
	<p>ReLANpro is installing, click <i>Cancel</i> to cancel the installation</p> 
<p><b>Cancel installation</b></p>	<p>Click on <i>Cancel</i> to cancel the installation</p> 
	<p>Answer <i>YES</i> when the computer asks '<i>Exit Setup?</i>' or <i>NO</i> if you do not want to exit setup</p> 

## ReLANpro Language LAB Registration

<p><b>Start application</b></p>	<p>Double-click on the <i>ReLAN Teacher</i> logo on your desktop to launch the application</p>  <p>When launching ReLANpro Language LAB for the first time, a pop-up will appear</p>  <p>Click on <i>OK</i> to continue</p>
<p><b>Open About ReLANpro window</b></p>	<p>Click on <i>File – About</i> to open the About ReLANpro window</p> 
<p><b>Internet registration</b></p>	<p>Click on the <i>Internet registration</i> button to register ReLANpro Language LAB</p> 

### Enter the ReLANpro Language LAB *Registration Key*

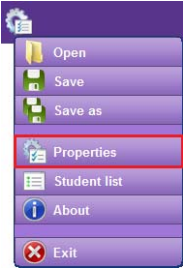
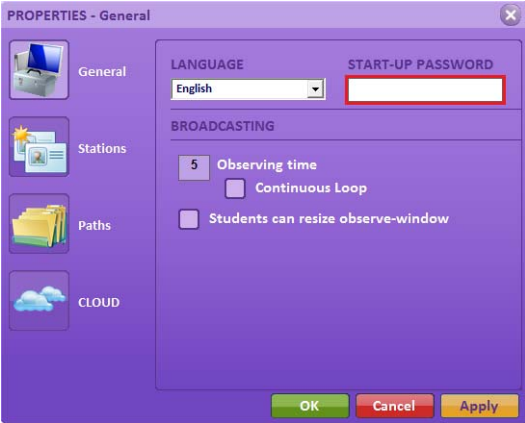


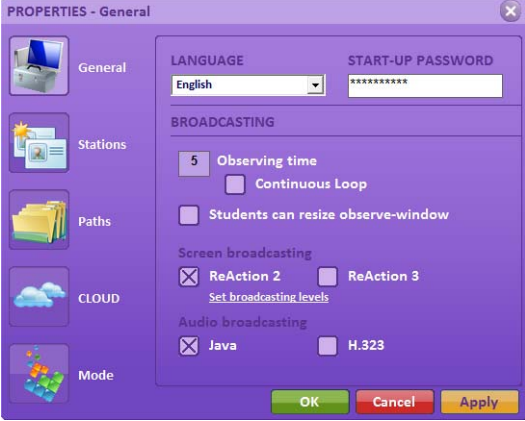
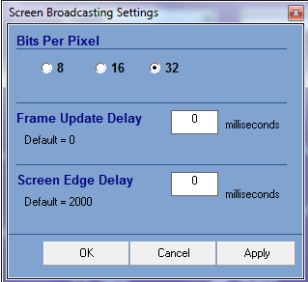

An active internet session is required.  
Each registration key is unique and can only be used once.

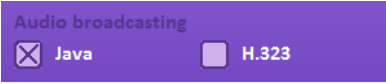

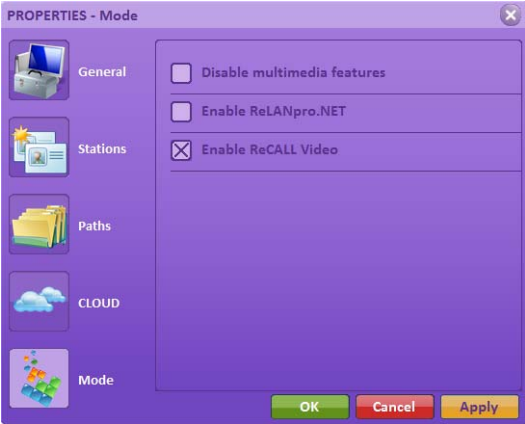

Click on the *Registration* button to complete the registration



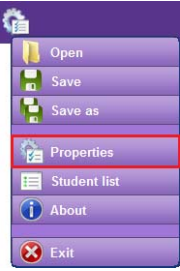

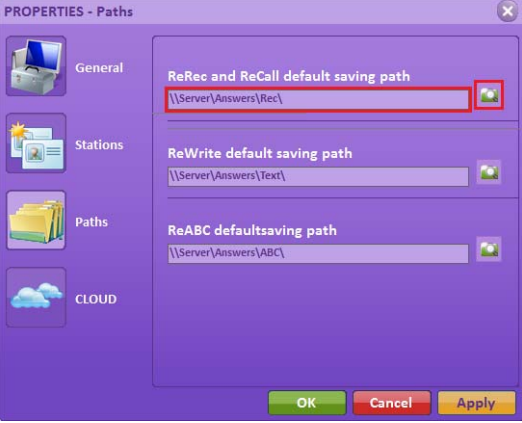

## Settings

<p>Open properties screen</p>	<p>Click on <i>File – Properties</i> to open the properties window</p> 
<p>Enter start-up password/secret menu</p>	<p><i>Please notice that the start-up password text box has two different functionalities</i></p>  <p><b>1) Enter the start-up password</b> in the General settings to prevent unauthorized access of the ReLANpro Language LAB</p>  <p><b>2) Enter the secret menu</b> by filling in a secret code, this code is available at your ReLANpro dealer, please keep this code confidential</p>
<p>Forgot password</p>	<p>If you forgot your start-up password please contact your ReLANpro dealer</p>




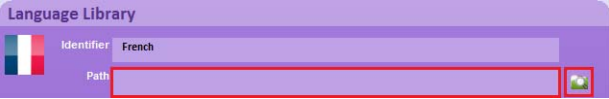


<p><b>General settings</b></p>	<p>When the secret code has been entered, more general settings will be available</p> 
<p><b>Screen broadcasting ReAction 2 method</b></p>	<p>This method gives you the possibility to view multiple student screens in mosaic, but will not visualize transparent windows.</p> <p>Click on <i>Set broadcasting levels</i> to open the Screen broadcasting levels window</p> <p><a href="#">Set broadcasting levels</a></p> <p>Set the desired <i>Bits Per Pixel</i>, <i>Frame Update Delay</i> and <i>Screen Edge Delay</i></p>  <p>Only change these default settings when having problems with broadcasting, contact your ReLANpro dealer for more info</p>
<p><b>Save changes</b></p>	<p>Click on <i>Apply</i> and <i>OK</i> to save the changes that have been made to the general settings or <i>Cancel</i> to keep the current settings</p> 
<p><b>Screen broadcasting ReAction 3 method</b></p>	<p>This method gives you the possibility to view transparent windows when observing students, but does not have mosaic functionality.</p>

<p><b>Audio broadcasting</b></p>	<p>Set the desired Audio broadcasting protocol to Java or H.323</p>  <p>Java is default, when encountering problems or delays when broadcasting, select the H.323 protocol</p> <p>Contact your ReLANpro dealer for more info</p>
<p><b>Mode settings</b></p>	<p>Click on the <i>Mode</i> icon to view the mode settings</p>  <p>Set the desired settings for <i>Disabling multimedia features, Enabling ReLANpro.NET</i> and Enabling ReCALL Video</p>  <p><i>Disable multimedia features</i></p> <ul style="list-style-type: none"> <li>- When disabling the multimedia features some features will not work, i.a.:             <ul style="list-style-type: none"> <li>- Speak to selected/all</li> <li>- Sending and receiving observed screen</li> <li>- Block and lock keyboard and mouse</li> </ul> </li> </ul> <p><i>Enable ReLANpro.NET</i></p> <ul style="list-style-type: none"> <li>- When a ReLANpro Cloud server is available for your organization/school the self-study mode can be enabled/disabled</li> </ul> <p><i>Enable ReCall Video</i></p> <ul style="list-style-type: none"> <li>- When a webcam is available, this option must be enabled</li> <li>- When a webcam is not available, disable this option to decrease start-up time of the students' ReCall</li> </ul>
<p><b>Save changes</b></p>	<p>Click on <i>Apply</i> and <i>OK</i> to save the changes that have been made to the mode settings or <i>Cancel</i> to keep the current settings</p> 

## Paths

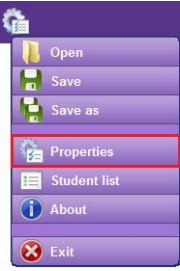

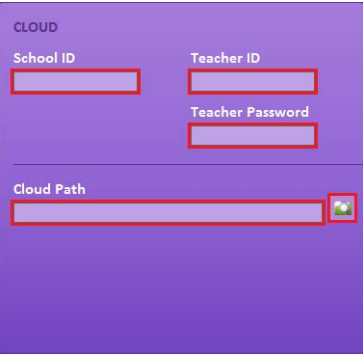
<p>Open properties screen</p>	<p>Click on <i>File – Properties</i> to open the Properties window</p> 
<p>Paths settings</p>	<p>Click on the <i>Paths</i> icon to view the paths settings</p> 
<p>Select default saving path</p>	<p>Enter the <i>UNC</i> path or click on the <i>Browse</i> icon to select the network share on the server</p> 
<p>Save changes</p>	<p>Click on <i>Apply</i> and <i>OK</i> to save the changes that have been made to the paths settings or <i>Cancel</i> to keep the current settings</p> 

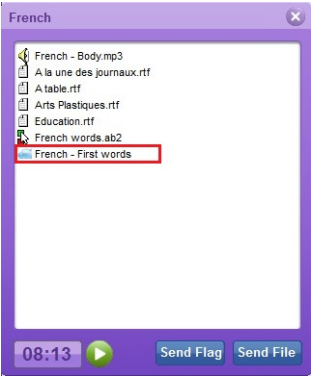


## Setting Language Library

<p><b>Set flag</b></p>	<p><i>Right Click</i> on an icon on the left side of the screen under the LIBRARY window to show the window with language flags</p> 
	<p>Click on the <i>flag</i> of the language you are about to set</p>  <p>For instance: if you are setting up a path that directs to French exercises you choose the French flag</p>
	<p>Click on <i>Others</i> to select a language spoken outside of Europe</p> 
<p><b>Select folder</b></p>	<p>Enter the <i>UNC path</i> or click the <i>Browse icon</i> to select the network share on the server containing the French language files</p> 
<p><b>Erase selected flag</b></p>	<p>Click on the <i>Recycle Bin</i> button to erase the selected flag</p> 
<p><b>Set the flag</b></p>	<p>Click on <i>Apply</i> and <i>OK</i> to set the flag or on <i>Cancel</i> to not set the flag</p> 

## Cloud

### Cloud settings

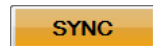
<b>Note</b>	<p>You only need to setup these Cloud settings when a ReLANpro Cloud is available for your organization/school</p>
<b>Open properties screen</b>	<p>Click on <i>File – Properties</i> to open the Properties window</p> 
<b>Cloud settings</b>	<p>Click on the <i>Cloud</i> icon to view the Cloud settings</p> 
<b>Login details</b>	<p>Enter the <i>School ID</i>, <i>Teacher ID</i>, <i>Teacher Password</i> and <i>Cloud Path</i></p>  <p><b>School ID</b></p> <ul style="list-style-type: none"> <li>- Unique four digit number that represents your ReLANpro Cloud server</li> </ul> <p><b>Teacher ID</b></p> <ul style="list-style-type: none"> <li>- ReLANpro Cloud teacher login name</li> </ul> <p><b>Teacher Password</b></p> <ul style="list-style-type: none"> <li>- ReLANpro Cloud teacher password</li> </ul> <p><i>The above information are the same details as used when logging in to the ReLANpro Cloud Manager</i></p>

<b>Cloud path</b>	<p>The <i>Cloud Path</i> is the path to the network share on your organization/school server. When files are being downloaded/synchronized from the ReLANpro Cloud, they will be saved onto this location.</p> <p>The directory structure on your network share will automatically setup as following: When downloading file(s), the file(s) are saved in the directory named after the lesson set, the lesson set folder will be inside the directory named after the flagcode*.</p> <p><i>* Flagcode = country code minus the first "0"</i> <i>e.g.</i> <i>Germany = 0044 will be 044</i> <i>"\\Cloud Path\flagcode\lesson set name\File name.extension"</i></p>
<b>Open downloaded Cloud files</b>	<p>When the teacher clicks a flag button in the main window, a link will be shown pointing to the files from the network share on the organization/school server, that have been downloaded from the Cloud.</p>  <p>The lesson material will be tagged with a Cloud icon . To keep track of the lesson material that has been downloaded from the ReLANpro Cloud.</p>
<b>Save changes</b>	<p>Click on <i>Apply</i> and <i>OK</i> to save the changes that have been made to the Cloud settings or <i>Cancel</i> to keep the current settings</p> 

## Using ReLANpro Cloud

<p><b>Start Cloud</b></p>	<p>After the Cloud settings have been filled in, in the Cloud settings window a Cloud button will appear in the main window</p> <p></p> <p>Click on the <i>Cloud</i> button in the main window to open the Cloud Connector. The Cloud Connector will connect your classroom language lab to the ReLANpro Cloud server</p> <p>Please wait, opening the Cloud Connector can take some time depending on your internet speed and amount of files</p>
<p><b>Select lesson</b></p>	<p>Lesson material that is uploaded to the ReLANpro Cloud by the Cloud Manager will be available for download/synchronization</p> <p>Click on the desired <i>flag</i></p> <p></p> <p>Click on the desired <i>lesson set</i></p> <p></p> <p>Click on the desired <i>lesson material</i> to download it. After downloading it will be available on the network share</p> <p></p>

Click on the *SYNC* button to synchronize all the lesson sets and material that are available from the ReLANpro Cloud

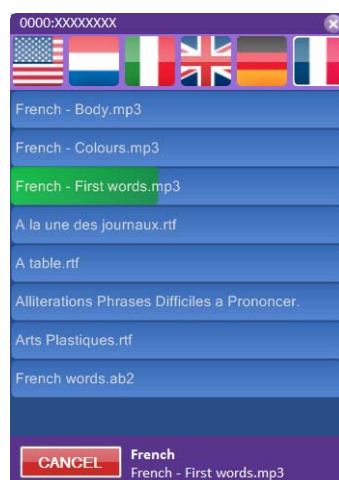


Answer *YES* when the computer asks '*Do you want to synchronize your Cloud content to offline storage?*' or *NO* if you do not want to synchronize your Cloud content to offline storage


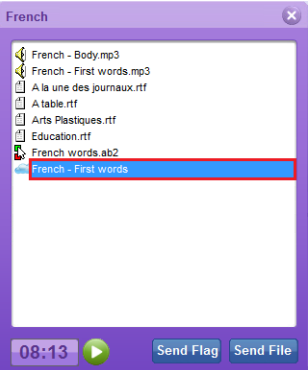


Check the box '*Do not ask me again*' to not show this message again next time

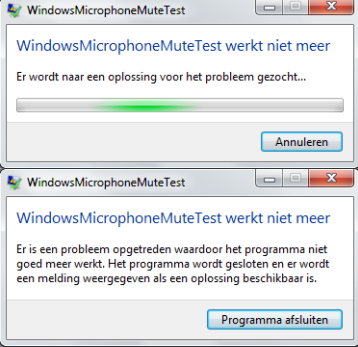
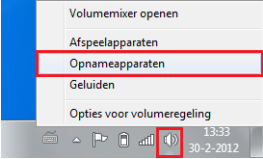
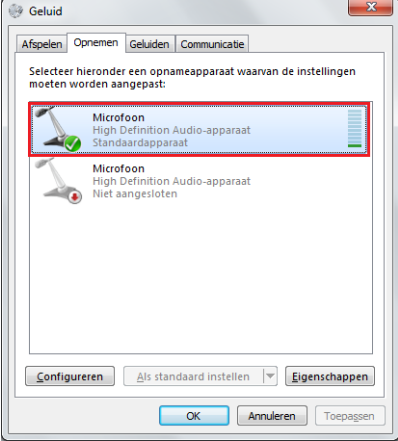
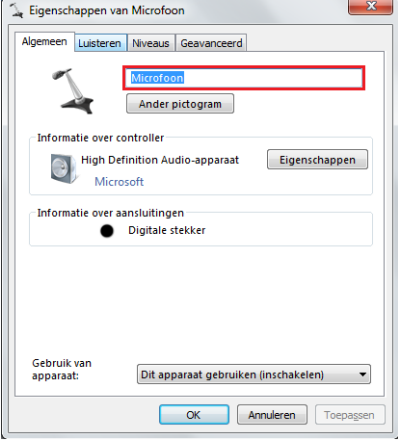
- When downloading, the lesson material that is downloading will fill up in green
- Synchronizing will start running from the first language, lesson set, lesson material that is set and will go forward from there. Already downloaded lesson material will be skipped.

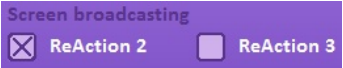


The time it takes to download lesson material will depend on your internet speed and amount of files. Be aware that this could take a while

<b>Warning</b>	<p>Do not disturb downloading/synchronizing!</p> <p>When lesson material is downloading/synchronizing and the Cloud Connector is closed or synchronization is canceled, your lesson material is incomplete and may not be useable!</p>
<b>Open Cloud lesson material</b>	<p>Click on the desired flag in the Library</p>  <p>Lesson material that is downloaded/synchronised from your ReLANpro Cloud will be tagged with a cloud icon ☁️</p> 

## Messages

Description	Solution
	<p data-bbox="584 412 1430 477">Go to the record tab in the Sound settings by right clicking the speaker and click on Record devices</p>  <p data-bbox="584 674 1171 707">Double-click on the microphone recording device</p>  <p data-bbox="584 1189 1286 1223">Change the name of the recording device to “Microphone”</p>  <p data-bbox="584 1704 1414 1843">Depending on the language of your Windows OS and the sound card driver, there could be different translations of the word Microphone. ReLANpro needs to verify the name of the recording device to be “Microphone” in order to work properly</p>

<p><b>“Observing selected” students’ screen is grey or black but control buttons in top right corner are available</b></p>	<p>A connection between the teacher and student can be made, but the data current could not be transmitted. This could be caused by the Firewall / Antivirus.</p> <p>Check the Antivirus quarantine list for blocked files.</p> <p>Try another method like ReAction 2 or ReAction 3 to solve the issue</p>  <p>See Settings</p>
<p><b>Keyboard and mouse block and lock function do not work</b></p>	<p>If the keyboard and mouse are still working after blocking or locking check UAC. UAC must be turned off completely</p>
<p><b>Student computers do not appear in the main teacher window</b></p>	<p>ReCMD and/or ReAction 2/ReAction 3 are not running on the student station</p> <p>Try:</p> <ol style="list-style-type: none"> <li>1) Reboot student station</li> <li>2) In ReLANpro Language LAB, check stations menu in properties window on the teacher’s station and check if student station is listed there.</li> <li>3) Reinstall ReLANpro student software</li> <li>4) Ping student station’s IP</li> <li>5) Check Firewall/Antivirus if ReCMD.exe and or ReAction 2/ReAction 3 is blocked</li> <li>6) Start ReCMD manually, by double-clicking (run as Admin) it in C:\Program Files\Renet etc.</li> </ol>
<p><b>Cannot save student’s answers</b></p>	<p>In ReLANpro Language LAB, check on the teacher’s station if the path settings in the properties menu are set correctly. If so, check if student’s station can access these paths</p>
<p><b>Analog broadcast cannot send out screen and/or sound</b></p>	<ol style="list-style-type: none"> <li>1) Check the proxy settings. When a proxy is used, analog broadcasting will not work</li> <li>2) Check sound sliders</li> <li>3) Check recording device</li> </ol>